

**EMERGENCY MANAGEMENT INSTITUTE**  
*Certificate of Achievement*

*This Certificate of Achievement is to acknowledge that*

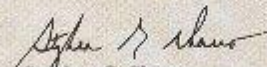
**ROBERT M. BENTLEY**

Has reaffirmed a dedication to serve in times of crisis through continued professional development  
and completion of the independent study course:

**IS-240**  
**Leadership & Influence**

*Issued this 20th Day of May, 2004*

0.5 CEU

  
**Stephen G. Sharro**  
*Director, Training Division*



**UNITED STATES FIRE ADMINISTRATION**